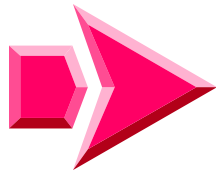


# Screeners Training 101

Help

# Screeners Training 101

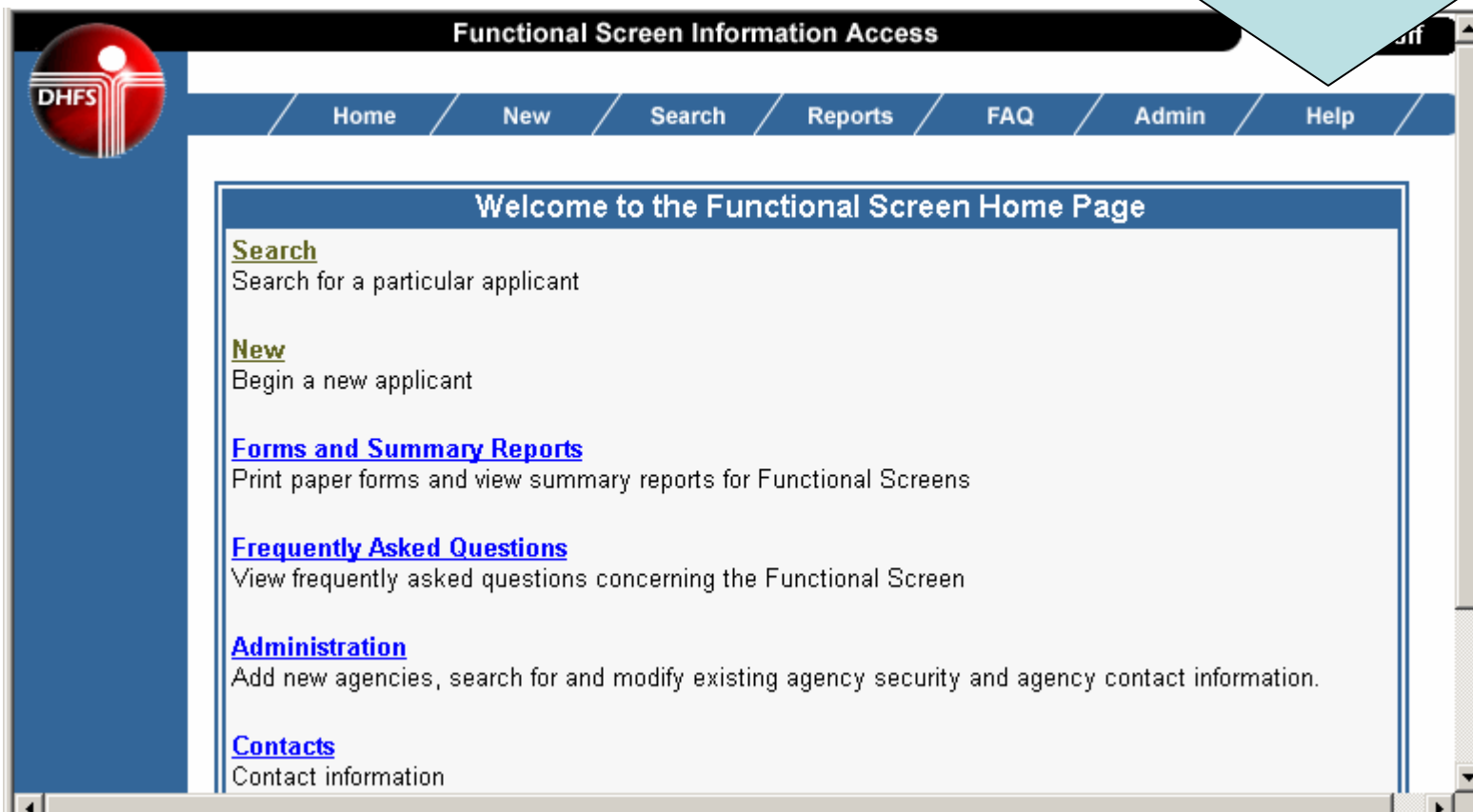
- Basics
- Security/Screen Transfers
- Archiving
- MCI – Master Customer Index
- Auto Transfer to CARES
- Help



# Help

- Help button
- Clinical Instructions

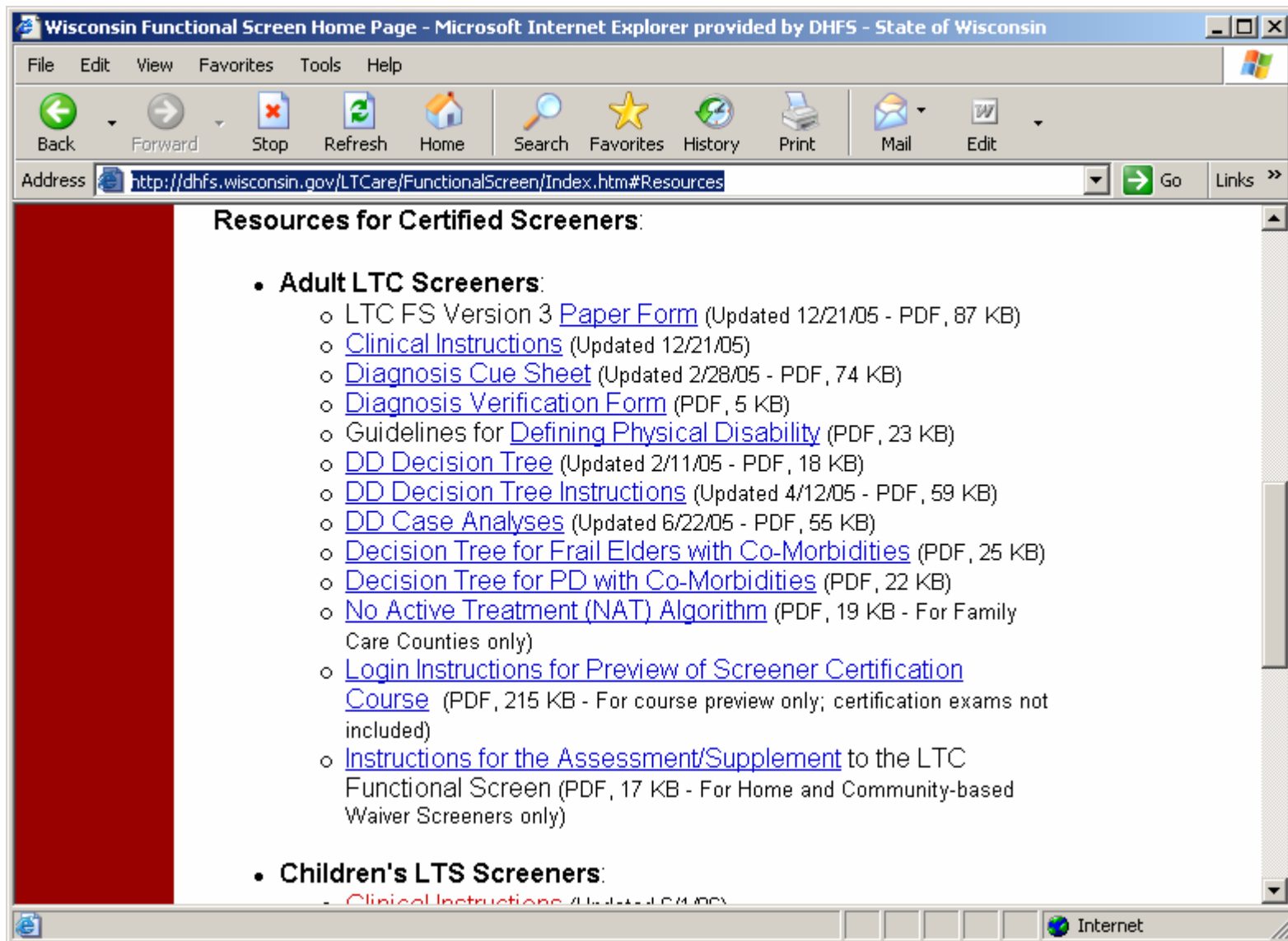
Click  
here  
For  
help



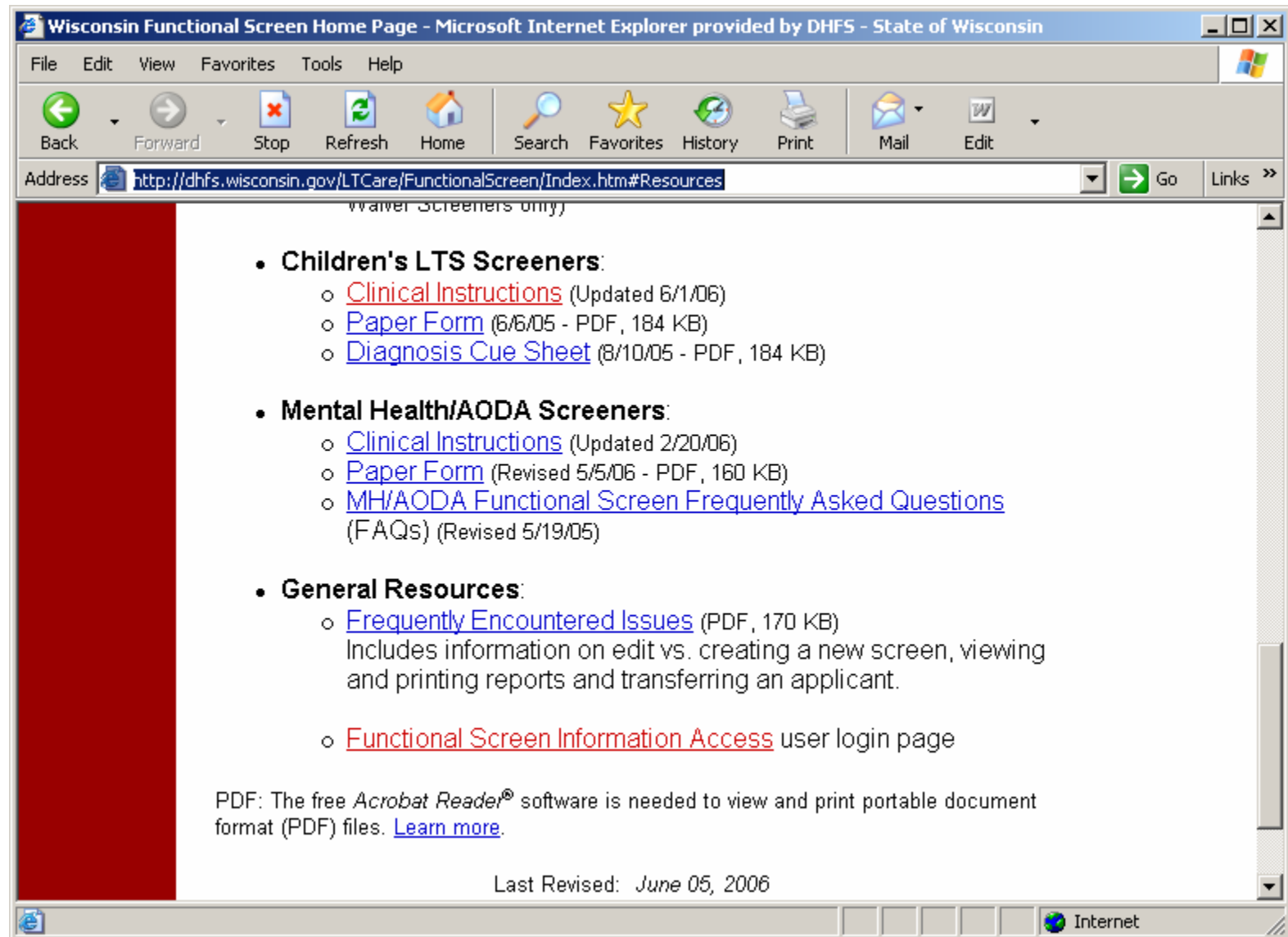
# Help

- Resources for Screeners
  - <http://dhfs.wisconsin.gov/LTCare/FunctionalScreen/Index.htm#Resources>

# Help



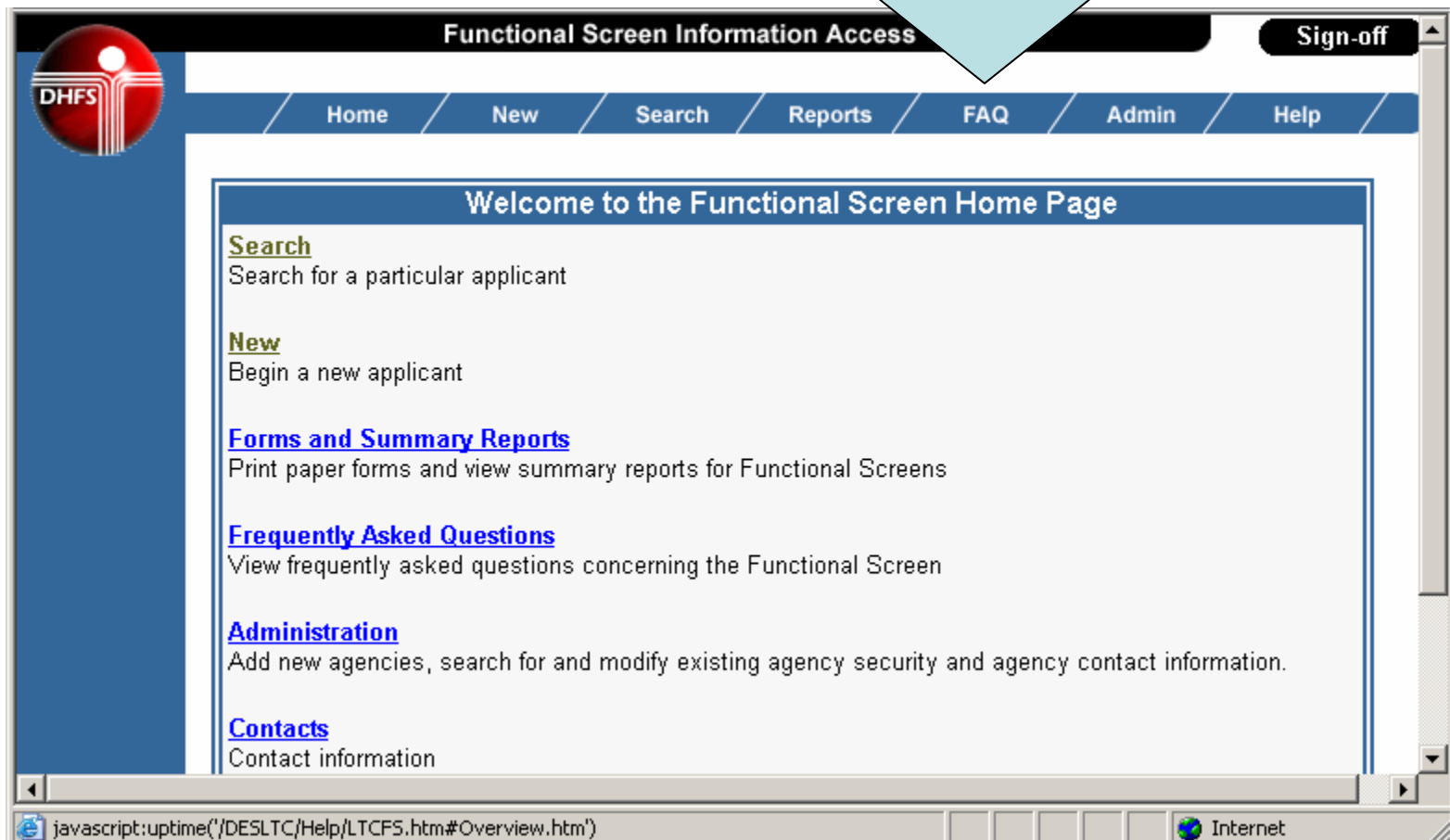
# Help



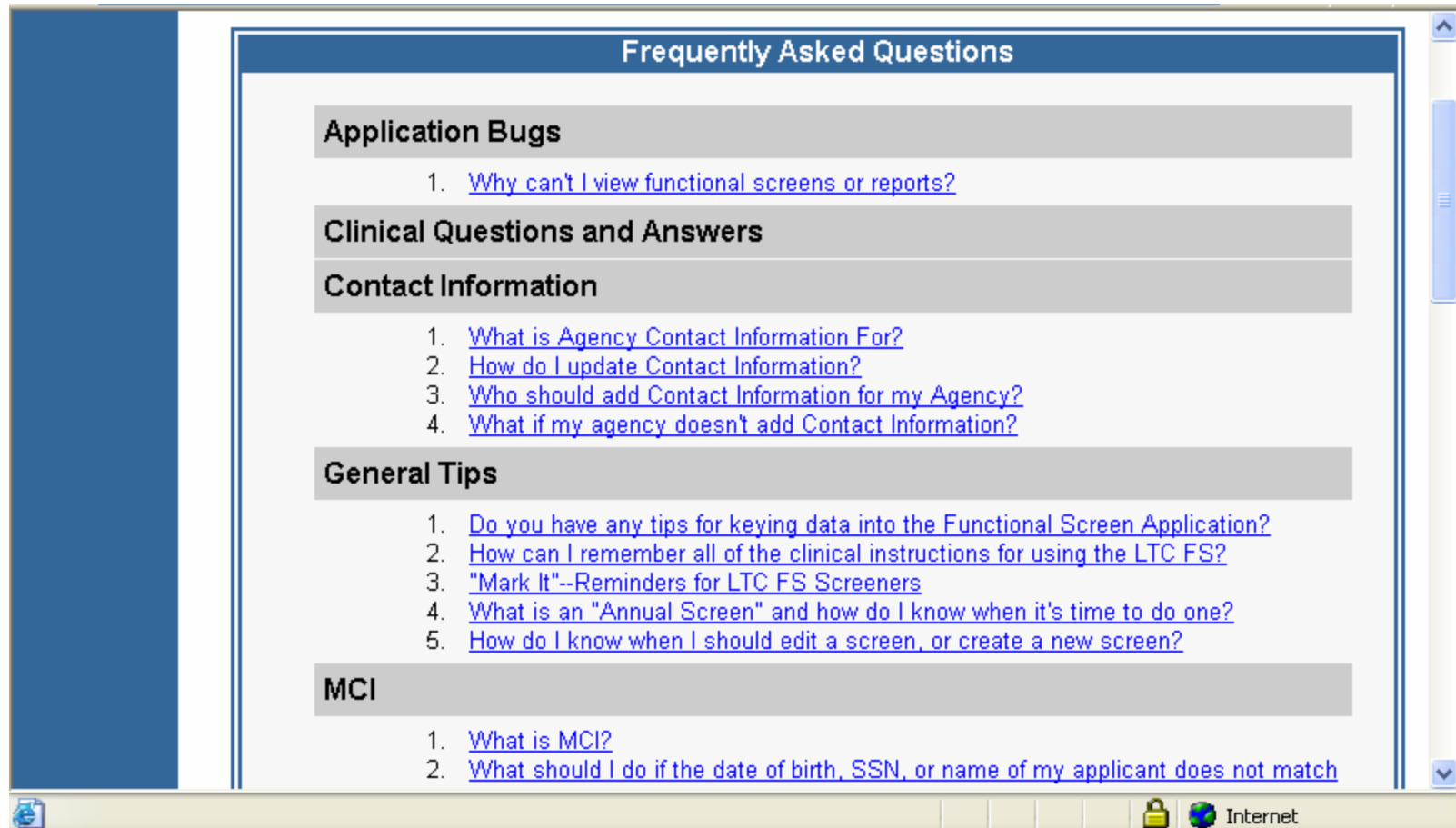
# Help

- FAQs

Click  
here  
For  
FAQs



# Help





# Help

- Contacts
  - SOS Help Desk
  - Hours: 9:00 – 11:30 AM  
12:30 - 2:30 PM  
(you may leave voice mail at other times  
and someone will return your call)
- E-mail: [soshelp@dhfs.state.wi.us](mailto:soshelp@dhfs.state.wi.us)
- Phone: (608) 266-9198
- Fax: (608) 267-2437

# Help

- Demo